

RITCHEY TECHNICAL SERVICE BULLETIN

Reference: TSB002-2026-08-13

Date of Issue: 13 August 2026

Subject: Ritchey WCS Carbon Fork Safety Notice

Situation Overview

- Some Ritchey carbon fork models starting 2024 include a front and rear crown rivet / mounting hole
- This feature was marketed and reasonably interpreted as suitable for front rack mounting
- Emerging evidence shows safety risks linked to the use of a front rack mount or other accessories

Statement of Issue

Ritchey has recently become aware of a manufacturing change at one of its suppliers that may affect the crown mounting point located at the top/front of certain Ritchey carbon forks (listed below). Under some circumstances, installing third-party accessories on the fork can cause the insert to loosen. If the insert becomes loose, the accessory may detach and fall onto the front tire, potentially leading to a crash and serious injury.



Applies To:

	UPC	IMD
• Ritchey Carbon Forks		
• WCS Carbon Mountain Adventure Fork	796941340885	34456117007
• WCS Carbon Brevet Road Fork	796941340892	34056117002
• WCS Carbon Adventure Gravel Fork	796941340809	34556117012
• WCS Carbon Tapered Adventure Gravel Fork	796941340861	34056117001



WCS Carbon Mountain
Adventure Fork



WCS Carbon Brevet
Road Fork



WCS Carbon
Adventure Gravel Fork



WCS Carbon Tapered
Adventure Gravel Fork

• Ritchey Framesets - Color • Montebello - Hot Sauce	UPC	IMD
	796941975117	97352837006
	796941975124	97352837007
	796941975131	97352837008
	796941975148	97352837009
	796941975155	97352837010
	796941975162	97352837011
• Septimer - Black & White	796941975438	97066117001
	796941975445	97066117002
	79694197545	97066117003
	796941975469	97066117004
• Outback - Aurora	796941975216	97052817001
	796941975223	97052817002
	796941975230	97052817003
	796941975247	97052817004
	796941975254	97052817005
	796941975261	97052817006
• Outback - Winter Sage	796941975278	97052897001
	796941975285	97052897002
	796941975292	97052897003
	796941975308	97052897004
	796941975315	97052897005
	796941975322	97052897006



Montebello



Septimer



Outback (Aurora)



Outback (Winter Sage)

While the identified condition is limited to a specific use scenario involving front rack configurations, we are treating this matter with the highest level of priority and have already implemented immediate risk mitigation actions.

Immediate Risk Mitigation Measures

Upon identification of the issue, Ritchey is in process of taking the following actions:

- Issuing clear technical guidance prohibiting the use of the crown mounting point for any accessory installation
- Directing that front racks must be attached exclusively to designated, load-rated fork leg mounts
- Initiating communication controls and alignment across distributors, IBDs and B2C customers
- Begun technical validation and testing programs to further assess boundary conditions and confirm safe-use parameters

Action Required by the Consumer

- If your fork is currently configured with a rack or other accessory attached at the crown mount, discontinue use of - and remove - the rack or accessory immediately
- The threaded hole at the top of the fork crown is not to be used and must be closed using the approved Ritchey Fork Crown Hole Closure Kit, which will render the mounting hole unusable. Upon [request](#), Ritchey will provide the Ritchey Fork Crown Hole Closure Kit to customers free of charge



Control of Contributing Factors

In parallel, Ritchey has taken decisive steps to address contributing factors identified during the investigation:

- **Supplier control actions:**
 - Immediate review of component specifications
 - Investigation of the unapproved rivet material change
 - Reinforcement of approval and change-management processes
- **Manufacturing process controls:**
 - Review and verification of bonding requirements
 - Implementation of additional quality checks where required

Safety Position

Based on current technical assessment and considering the above mitigation measures:

- The product remains **safe for continued use when used as intended**, including normal riding conditions and when accessories are mounted exclusively using the designated, engineered mounting points on the fork legs.
- The identified risk is limited to **specific configurations involving the crown interface**, which are now clearly addressed through updated instructions and corrective measures.

Ongoing Actions

Ritchey continues to:

- Monitor field data and usage patterns
- Evaluate additional mitigation measures, including potential design or accessory solutions
- Refine communication to ensure correct product use across all markets

Ritchey is committed to maintaining full control of the situation and ensuring that all products in the market continue to meet applicable safety requirements.

Contact

If you have questions about your specific setup, contact Ritchey customer support at ritcheysdesign@ritcheyslogic.com for United States customers or ri_service@ritcheyslogic.com for customers outside the US.